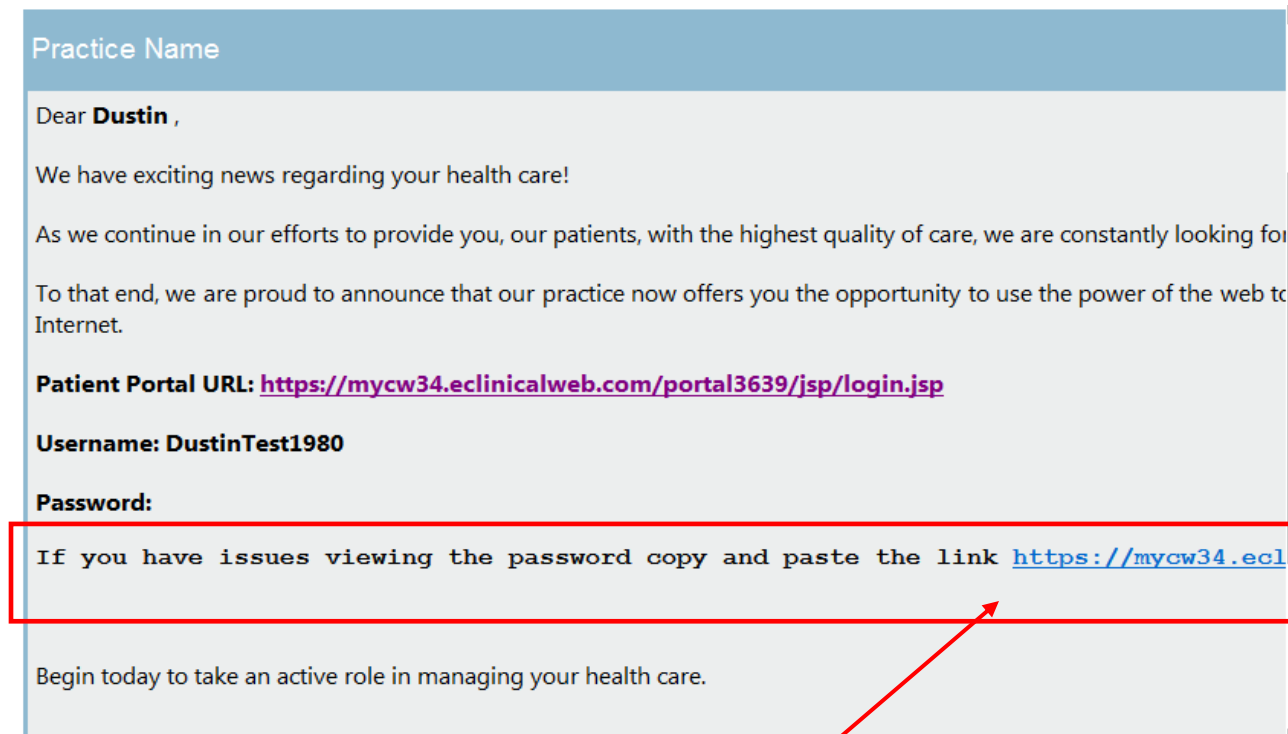


Patient Portal – Initial Logon

When the practice initially web-enables a patient, an email is immediately sent to the email address provided. The email contains the portal URL (link), username, and password. The initial logon consists of a few steps to authenticate the user, create a new password and security question, and a consent form.



To view the password, click on the password link provided in the email. Next, click on the Patient Portal URL (this can be added to your favorites menu for easy access). The logon window appears. Enter your username and password and click on the Sign In button.

The screenshot shows a login window with a light blue background and rounded corners. At the top, it says "Please Enter your Login Credentials". Below this are two input fields: "Username" and "Password". A blue button with the text "SIGN IN >" is positioned below the password field. Underneath the button is a blue link that says "Forgot Password?". At the bottom of the window, there is a question: "Would you like to join our practice?" followed by the text "New patients can [Pre-Register](#)".

Patient Portal – Initial Logon

Upon the initial logon you will be prompted to enter your date of birth or phone number.

Patient Portal user validation

Welcome BRUCE,
As an added security measure, please answer any **one** of the questions below to authenticate yourself.
By submitting this information you are confirming that you are the intended recipient of the access credentials and have not obtained the information in error.

Security Question
first car?

Date Of Birth

Phone number
Any telephone number(home, cell or work) available in practice records
 Ext.

Once authenticated, a password screen is presented. Here you can create a new password and security question.

eClinicalWeb

Congratulations, you have authenticated yourself.
Please select your new password.

Refer [Password Guidelines](#) to create secure passwords.

User Name testingtesting1987

New Password

Confirm New Password

Security Question

Answer

Patient Portal – Initial Logon

Read and check the box to accept the conditions of the Patient Portal Consent Form.

eClinicalWeb

eClinicalWorks Consent Form

Online Communications Informed Consent

Instructions for Using Online Communications

You agree to take steps to keep your online communications to and from me confidential including:
Do not store messages on your employer-provided computer; otherwise personal information could be accessible or owned by your employer.
Use a screen saver or close your messages instead of leaving your messages on the screen for passersby to read and keep your password safe and private.
Do not allow other individuals or other third parties access to the computer(s) upon which you store medical communications.

Practice Consent Form

Enter Practice Consent Here

Do not store messages on your employer-provided computer; otherwise personal information could be accessible or owned by your employer.
Use a screen saver or close your messages instead of leaving your messages on the screen for passersby to read and keep your password safe and private.
Do not allow other individuals or other third parties access to the computer(s) upon which you store medical communications.
Do not use email for medical communications. Standard e-mail lacks security and privacy features and may expose medical communications to employers or other unintended third parties.
Withdrawal of this informed Consent must be done by written online communications or in writing to my office.

I have read the consent form and the above information and I accept the conditions.

The portal home page appears. For information on navigating the Patient Portal, click on the Help link.

eClinicalWeb

Portal Home | **Help** | Policies | Our Doctors | Working Hours | Directions | Sign out

Messages

- Inbox
- Sent Messages
- Deleted Messages

Account Information

- Personal Information
- Additional Information
- Reset Password

Intake Forms

- Surgical and Allergies

Review

- Lab / Diagnostic Reports
- Visit Summary

Appointments

- Current Appointment
- Historical Appointments

Welcome Courtney Test,

Welcome to the Patient Portal!

Our practice is proud to present you with the opportunity to improve your management of your own health care through efficient and secure electronic communication with our office and staff.

The Portal enables you to receive appointment reminders, review a summary of your visit, and update your demographic information quickly and easily – and again, securely!

We hope you will take advantage of this experience to the fullest extent possible. Please don't hesitate to ask any member of our staff if you have any questions, concerns, or suggestions.

Thank you for the privilege of providing your health care.

Best regards,

The Staff at Practice Name

Please remember that this service is for non-urgent communications only!
If you have an emergency needing clinical care, please dial **911**.

Messages

- No New Messages -